

Case Management Services Ltd

Nicola Richards B.Sc(Hons)sp

Nicola graduated from the University of Newcastle-upon-Tyne in 1983 with a degree in Speech and Language Sciences. Since then Nicola has gained experience with a variety of client groups in acute and community settings within the NHS. More recently Nicola has developed her skills to become a Highly Specialist Speech and Language Therapist within the field of acquired neurology and more specifically stroke. She is a member of RCSLT and is registered with the HPC.

Within this role Nicola has assessed and worked with hundreds of clients as part of a multi disciplinary team promoting good, functional communication wherever possible. This involves assessment and therapy both with the clients and their families and carers. This role also includes being involved as part of the team in assessing capacity and aiding where possible the client in future planning and decision making. She is also involved in supervision, training and management of other team members within the department. A large proportion of her time is also spent assessing swallowing problems in a variety of clients groups including head injury, special needs, acquired brain injury and progressive neurological disorders. She works closely with the medical team to ensure adequate, safe nutrition and hydration.

Since 1994, Nicola has been employed by Case Management Services Ltd to act as a Case Manager. Since then she has worked with a variety of clients with acquired brain injury working closely with other professionals and legal teams to help promote an independent and active life as possible. Her case management skills are varied and include; coordinating client's placements, recruitment/supervision/training of care staff, putting into place activities, liaising with families, outside agencies and legal teams. She also completes risk assessments, monthly progress reports and evaluates client's progress. Nicola is a member of BABICM.

During her time with Case Management Services Ltd. Nicola has also supervised other Case Managers and has been involved in the recruitment and training of new Case Managers. She has completed initial assessments and has compiled case management proposals for care and rehabilitation. She has also prepared Needs Reports, Case Management Reports and Specialist Speech and Language Therapy Reports for medical legal purposes.