

Case Management Services Ltd

Anna Watkiss, BSc (Hons), MSc

Anna graduated from Stirling University in 1993 with an Honours degree in Psychology. She joined Case Management Services in 1994 as an assistant psychologist. This role involved carrying out neuropsychological assessments under supervision of a Chartered Clinical Psychologist and interviewing family members of individuals with traumatic brain injury. In addition she started working on costings for quantification reports.

As her experience grew she then took on responsibility for costings for all quantification reports. This involved clinical case reviews with associates preparing reports. She also researched and maintained a database of costings to reflect the changing climate of disability issues.

Anna became a director of CMS in 2001 and finished her MSc in Occupational Psychology in 2003. She took on the supervision/line management of all case managers working for CMS, which she continued until 2007. This involved regular supervision meetings and overseeing all input into the cases.

Anna now has 15 years experience working in the field of brain injury and has been a case manager since 1998, managing clients who have sustained traumatic brain injury who live in the community. This involves a goal-directed approach to helping the client re-integrate into the community by providing appropriate levels of support and structured activities. In addition, as a Senior Case Manager she continues to work on the documentation for case managers, including establishing core competencies, preparing recruitment and training materials. Anna is a full member of CMS UK and also a member of BABICM, being a committee member of their professional issues sub-group. She has been one of the party leading the development of core competencies for BABICM to be in use from 2009. In addition Anna is a committee member of the Division of Occupational Psychology for Scotland and she has recently applied to become a Chartered Occupational Psychologist.

Anna is one of the team members who completes initial assessments of clients for case management and prepares case management proposals. As regards her quantification work, Anna continues to oversee the quantification costings and prepares Immediate Needs Assessments as well as Case Management Reports.